**The contents of this document are OFFICIAL.**

# NDIS Sector Update – June 2023

Hi everyone,

This month we celebrate 10 years of the NDIS, with our anniversary on 1 July 2023. It’s important to acknowledge people with disability and their families and supporters who advocated for the NDIS through the Every Australian Counts campaign.

It’s also important we reflect on where we’ve come from, as well as where we are going as we continue to improve the Scheme.

In 2023 we all share a common goal – to support people with disability to achieve their goals and to create an inclusive community.

We will be guided by the NDIS Review, the findings of the Disability Royal Commission and engagement with our stakeholders to ensure the NDIS provides the best possible service to people with disability and their families in the next decade.

With this in mind, we invite you to complete a [brief survey](https://myform.apps.ndia.gov.au/?src=https://forms.apps.ndia.gov.au/jpgbthlbzknpuvv/sectorupdatesurvey&org=ndis&theme=ndis) to share your feedback on the NDIS Sector Update. This will help us improve the way we communicate with you and ensure you’re getting the information you need from this update. If you have questions about the survey or require an alternative method to complete it, please email the [Stakeholder Engagement team](mailto:STAKEHOLDER.ENGAGEMENT@ndis.gov.au).

## NDIS Review ‘What we have heard’ report

The NDIS Review recently released their [‘What we have heard’ report](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.ndisreview.gov.au%2Fresources%2Freports%2Fwhat-we-have-heard-report&data=05%7C01%7CEllice.Sretenovich%40ndis.gov.au%7Ce94a4afe9f414ac5c84a08db7c4dc2ac%7Ccd778b65752d454a87cfb9990fe58993%7C0%7C0%7C638240446229935415%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=jRalirKhG8NM7n0YQ0aVTYqZfJpPdJhw6dPt0LzGfJY%3D&reserved=0). This report highlights the 5 key issues the Review think are the most challenging and important, and a further 10 areas that have been identified for improvement.

The 5 key challenges, which have been posed as questions for further investigation, are:

* Why is the NDIS as oasis in the desert?
* What does reasonable and necessary mean?
* Why are there many more children in the NDIS than expected?
* Why aren’t NDIS markets working?
* How do we ensure that the NDIS is sustainable?

The next step is for the Review panel to continue working with the community to design solutions. The report includes questions and prompts for feedback on each key issue. The Review panel are inviting participants and the sector to respond to contribute to the second phase of the Review.

We have been working closely with the Review panel, providing input and responding to queries. We’ll continue with work with the panel as they work towards the release of the final report later in the year.

## 2022-2023 Annual Pricing Review (APR)

The NDIA has released the 2022-2023 Annual Pricing Review (APR). It will ensure appropriate pricing is in place for participants so they can continue to access high quality supports while also receiving value for money.

The APR primarily recognises increased cost for providers for the Fair Work Commission’s decision to increase award wages last month.

From 1 July 2023, prices for supports delivered by disability support workers and Level 1 Support Coordinators will be increased by 5.3%. Find out more about APR on [NDIS website](https://www.ndis.gov.au/news/9271-media-release-minister-pricing-changes-ensure-ndis-participants-get-supports-they-need).

## Home and living capacity building research report released

We have released a research report called “Having a go: Making individualised living a reality”. The research focuses on supports NDIS participants use to build their capacity to work towards their home and living goals. It also focused on adult NDIS participants with autism, cerebral palsy, Down syndrome, intellectual and psychosocial disability.

More information, including a link to read the full research report, is available on the [NDIS website](https://ndis.gov.au/news/9356-release-home-and-living-capacity-building-research-report).

## Partners in the community agreements extended

The agreements with our current partners in the community have been extended up to 30 June 2025.

Our Early Childhood and Local Area Coordination partners play a valuable role in supporting our participants. We are pleased that they will continue to provide their services to the community.

There will be no changes for participants and their families and carers. Find out more on [NDIS website](https://ndis.gov.au/news/9315-partners-community-agreements-extended).

## Reflecting on 10 years of the NDIS

In 2016, the Scheme had 29,847 participants and today there are more than 592,000 participants working towards or achieving their goals. Prior to the commencement of the NDIS many of those participants had never received any form of support.

Our workforce has grown from humble beginnings when the Agency opened its doors with 516 staff across 4 trial sites and the head office, to more than 13,000 today. This includes Agency staff, partners (both Early Childhood and Local Area Coordination partners) and National Contact Centre staff.

We now have 25 Partners in the Community delivering Early Childhood and Local Area Coordination services across 72 service areas nationally.

At the end of the first financial year in 2014 there were 1,350 NDIS registered providers across the 4 trial regions. Today we have more than 18,000 registered providers across the country.

Such amazing growth and progress has been achieved over the past 10 years. It’s reflected in the NDIS history timeline, which is available on the [NDIS website](https://ndis.gov.au/about-us/history-ndis).

We will continue to provide you updates on a regular basis. As always, please email your feedback and suggestions to [stakeholder.engagement@ndis.gov.au](mailto:stakeholder.engagement@ndis.gov.au)

Regards,  
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